



AI FOR LOGISTICS & CARGO COMPANIES · DUBAI

Quote, track and prepare cargo documents in seconds, in your customer's language.

We set up ChatGPT for cargo, freight-forwarding and international shipping businesses. It works with your own rate card, rules and shipment records, and the way you already work on WhatsApp and Excel. Your staff stay in control: AI drafts, people approve.

For door-to-door cargo, freight forwarders, trader cargo, re-export and clearing businesses.

A price enquiry, answered in 20 seconds

Sample rates for illustration

Customer

Bhai 3 box hai, total 62 kilo, Kochi bhejna hai, door delivery. Kitna hoga? Kab tak pahunchega?

Your staff · drafted by AI

Shukriya bhai! Kochi door delivery, 62 kg:

Sea cargo: $62 \times \text{AED } 9 = \text{AED } 558$ · 25–35 din

Air cargo: $62 \times \text{AED } 19 = \text{AED } 1,178$ · 5–7 din

Door delivery included. Pickup AED 30 extra.

Rate 30 din valid. Kaunsa service confirm karein?

Does this sound like your office?

Most cargo businesses run on WhatsApp, Excel and one or two people who know everything. That works until it gets busy.

"How much to Kochi?"

The same price questions, hundreds of times a week, in five languages.

"Where is my box?"

Every tracking call means opening the register and typing a reply by hand.

Handwritten lists

Staff retype packing lists and invoices, and small mistakes become customs delays.

"Can I send this?"

Perfumes, batteries, medicines: the rules for each destination live in one person's head.

Unpaid balances

Pay-on-arrival and credit customers that nobody chases consistently.

The owner is the bottleneck

Quotes, approvals and problems all wait for the same person.

Eight ways AI can help your cargo business this month.

Each one is built on **your** rates, templates, rules and records. You don't need new logistics software.

Quotes

1. Instant quotes in any language

Customer messages, screenshots or voice notes become an accurate quote from your rate card, written in the customer's own language.

TODAY

Quotes wait for the one person who knows the rates.

WITH AI

Every staff member quotes like the owner, in seconds.

Documents

2. Photo to packing list & invoice

A photo of a handwritten list or supplier invoice becomes a packing list and commercial invoice draft in your format, with missing details flagged.

TODAY

Retyping, and errors found at customs.

WITH AI

Photo in, documents out, gaps caught first.

Customer service

3. "Where is my cargo?" replies

Look up a receipt number in your shipment register and get a polite status update in the customer's language, ready to send.

TODAY

Several minutes per call, many times a day.

WITH AI

A ready-to-send reply in about ten seconds.

Compliance

4. Restricted-items check by destination

Check a customer's item list against your own destination rules: accepted, needs documents or refused, plus the document checklist.

TODAY

Depends on who is at the counter.

WITH AI

Your best person's knowledge on every shift.

Operations

5. Booking intake to shipment register

A WhatsApp chat, booking slip or email becomes a clean shipment record, receipt text and confirmation, saved after staff approve it.

TODAY

Copied by hand and sometimes lost.

WITH AI

One clean record for every shipment.

Freight forwarding

6. Agent & carrier rate comparison

Send rate requests to your usual agents, then turn their replies (email, PDF or screenshot) into one comparison table with a suggested selling price.

TODAY

Comparing five formats by hand.

WITH AI

One table, so you quote first.

Finance

7. Payment reminders & statements

Turn your overdue list into polite, firm reminders in each customer's language, plus statements and a weekly summary of who owes what.

TODAY

Awkward calls that keep getting postponed.

WITH AI

Consistent follow-up, and faster payment.

Management

8. Owner's daily brief & staff guide

See today's departures, delays, unpaid balances and open quotes. Staff can ask "how do we ship to Mogadishu?" and get your company's answer.

TODAY

Everything waits for the owner.

WITH AI

The business runs when you're out of the office.

What your staff would actually see.

Three everyday jobs. We can run any of these live with one of your own customer messages or documents.

Photo → packing list
From a handwritten customer list · destination Mogadishu

Box	Description	Qty	Kg
1	Clothes, used	1	18
2	Dates, sealed packs	10	10
3	Kitchenware	14	16

Missing: consignee phone number and declared value of box 3.

Check: weights add up to 44 kg, but the slip says 48 kg. Confirm before invoicing.

HS codes: suggested, marked "to verify" by your clearing staff.

Tracking reply
Customer writes in Tagalog · answer from your register

Customer
Hello po, receipt 4472, nasaan na po yung box ko?

Your staff · drafted by AI
Magandang araw po! Ang 2 box ninyo (Receipt 4472) ay dumating na sa Manila noong 30 Setyembre at out for delivery na po ngayong araw. Salamat po!

Restricted-items check
Sea cargo to Mogadishu · your company rules

Item	Result
Clothes 30 kg	Accepted
Dates 10 kg, sealed	Accepted
Perfume × 20	Manager approval (over 10)
Power banks × 2	Refused: loose batteries
Used phones × 15	Commercial cargo: needs an invoice
Paracetamol × 3	Needs a prescription copy

Every answer comes from your own rule list. Anything unknown goes to a manager.

Rates, names, rules and shipments shown are sample data for illustration.

Your knowledge, set up once and used by every staff member.

01

Your business

Rate cards, destination rules, document templates, shipment register and your way of talking to customers.

02

ChatGPT, set up for you

We turn that knowledge into reusable Skills and workflows inside your own ChatGPT workspace.

03

Your staff approve

AI drafts quotes, replies and documents. Your staff check and approve them before anything goes out.

04

Same channels as today

Send it on WhatsApp or email, or save it to your Excel register, just as you do today.

No new software to learn. No loss of control.

Keep WhatsApp & Excel

We work with the tools you already use. Nothing is replaced unless you want it to be.

People approve

Nothing goes to a customer, carrier or customs without your staff approving it.

Drafts, not declarations

HS codes and customs outputs are suggestions for your clearing staff to verify.

Your data, your workspace

Your rates and customer records stay in your own ChatGPT workspace and systems, with access you control.

Start with one job. Grow when it proves itself.

One custom Skill

AED 97

One job built on your own data, for example your quote desk, packing-list builder or restricted-items check.

30-day refund, for any reason.

START

AED 3,500

For the owner and counter team.

- Quotes
- Packing lists & invoices
- Tracking replies

GROW

AED 7,500

For the whole operations team.

- Everything in START
- Booking intake
- Restricted-items check
- Payment reminders
- Team training

RUN

AED 15,000

For several branches or teams.

- Everything in GROW
- Agent rate comparison
- Owner's daily brief
- Approvals & access rules

START, GROW and RUN are implementation fees. OpenAI subscription charges and optional monthly support are separate. Scope counts are ceilings, not targets.

Let's try it on your own rate card.

Pick the one job that costs your team the most time — quotes, packing lists, tracking replies or the restricted-items check. We build it as one custom Skill on your own rates and rules for AED 97, deliver it within a few hours of payment and receipt of the required brief, and refund you for any reason within 30 days after delivery.

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